



# 24/7 Engineering service

TECHNICAL RELIABILITY FOR  
INDUSTRIAL INSTALLATIONS



Local  
specialists  
with global  
strength



SLAs as  
insurance policies  
for technical  
reliability



One single point  
of contact for all  
your OT service  
& support



Expertise in industrial  
automation, OT  
cybersecurity, and  
data platforms

Whether it's a sudden breakdown, an outdated system, or a cyber risk: industrial processes must keep running. With our service, we guarantee continuity, availability, and peace of mind. 24 hours a day, 7 days a week.

Where technology meets reliability.

# Challenges for our customers

In industrial environments, every second counts. Our customers often struggle with:



Risk of unplanned downtime with direct impact on production, costs, and safety



Lack of specialised expertise for complex incidents



Outdated, fragmented OT environments



Little structural follow-up: recurring issues without root-cause analysis



Increasing cyber threats impacting business continuity



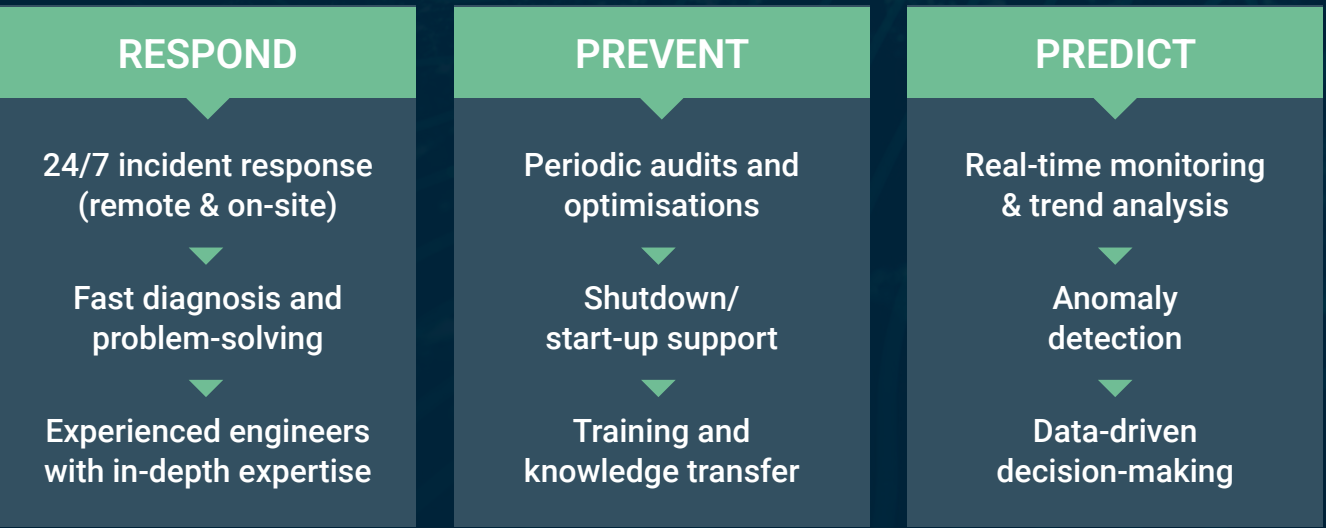
No centralised overview or management, raising the risk of downtime

Companies are looking for a partner that not only reacts, but also anticipates and structurally improves.

## Our Engineering Service expertise

### 1. Industrial automation services

Within this service, we support you through three complementary steps



### 2. Managed security services

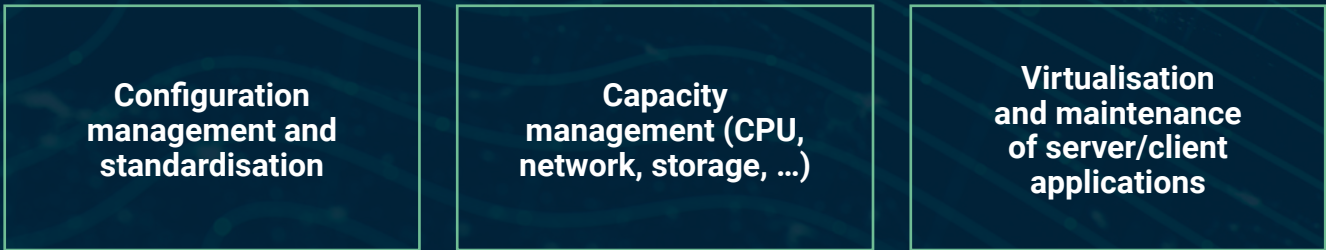
End-to-end OT cybersecurity seamlessly integrated



### 3. Managed OT infrastructure

Bridging the gap between OT and IT

Smart and scalable management of your entire OT environment. From device to application layer, fully managed:



Our goal: less complexity, lower costs, and higher reliability.

« Our technical expertise will help you face any problem on a structural basis, not as a temporary fix.





## With our 24/7 Engineering Service of Equans Digital, you choose:

Local availability  
with international  
coverage

Vendor-neutral  
expertise in OT, IT,  
and cybersecurity

Tailor-made  
SLAs: structured,  
transparent, and  
measurable

Continuity of  
your critical  
installations, day  
and night



Are you ready to replace technical  
uncertainty with 24/7 assurance?

**CONTACT US**



[digital.belux@equans.com](mailto:digital.belux@equans.com)



[www.equans.be/digital](http://www.equans.be/digital)

**Equans Digital 24/7 Engineering Service – always close, always ready.**